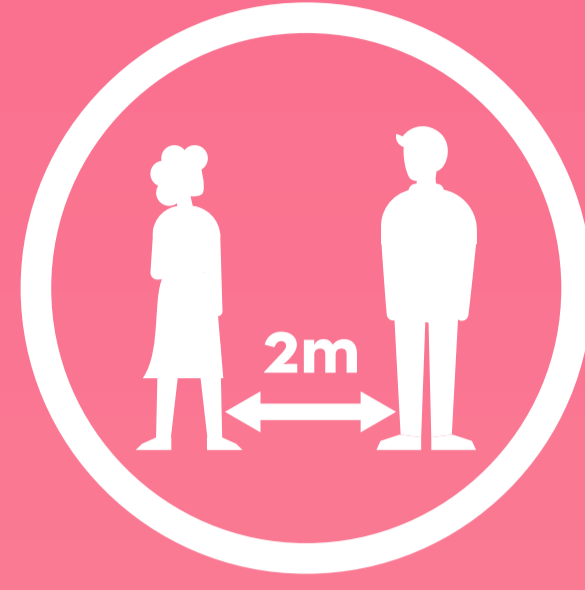
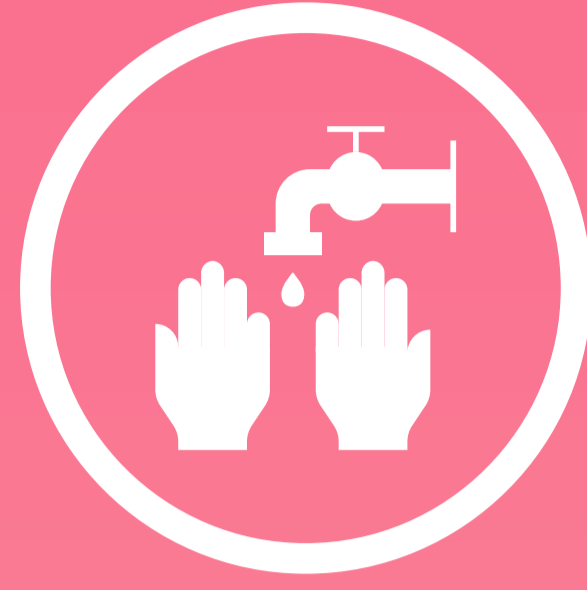




# SWEETOPIA

We hope you enjoy visiting this sweet world adventure! Please take note of our rules and regulations to ensure a fun experience for all:



## GENERAL



Sweetopia will be open between 9am and 7pm from 11 December 2020 - 17 January 2021. Closed on 25 December.

Entry into Sweetopia is at your own risk. By entering Sweetopia you agree to the Indemnity, COVID-19 Protocols and Rules & Regulations stipulated.

All instructions from Sweetopia Ambassadors & our Covid-19 MARSHALL must be complied with to ensure a safe environment for all.

## TICKETS



All guests must purchase a ticket, which entitles the bearer to a maximum time of 15 minutes within the Sweetopia activation area.

A "Ticket" costs R10 (incl VAT) per person for entrance. No ticket - No entry. Tickets available at the Sweetopia ticket sales booth.

Tickets can be purchased via cash.

Entrance is free for children under the age of two.

## COVID-19 PROTOCOLS



Sanitise your hands upon entry and exit.

No mask - no entry. Masks must be worn at all times.

Please take note of social distancing and respect other visitors' personal space.

Take note, the set is designed as a walk-through experience and props should not be touched.

We have a designated touch point cleaner to ensure that surfaces are wiped down at regular intervals.

Activation capacity will be strictly adhered to.

## OTHER



We reserve the right to deny admission, or to ask a person already admitted to Sweetopia to leave, for failure to comply with any of the rules & regulations, breaking COVID-19 Protocols, not wearing a mask, not social distancing, for unsafe, illegal or offensive behaviour, or if we consider that the circumstances so require.

A maximum of 40 guests will be allowed into Sweetopia per 15 minutes. Once capacity is reached, we cannot allow any guests into Sweetopia until such time that a number of guests have exited. Take note we cannot make exceptions as we are governed by government laws and safety practices. The above is in your best interest.

Sweetopia is not a drop off zone. Children under the age of 12 must be accompanied by a guardian or parent at all times & may not be left unattended.

A limited number of prams will be allowed inside the activation at our Sweetopia Ambassador's discretion.

No shopping trolleys will be allowed inside the activation area. Trolleys can be left outside the activation area. Said possessions left unattended are done so at the guest's own discretion & risk. Ensure all personal belongings are kept safe. The organisers and staff cannot be held liable for lost & stolen items of a personal nature.

Please do not engage in any act that may impede the operations of Sweetopia. Do not climb on the props. Do not move any props from their positioning.

No food / drink to be consumed in the area (Only "sippy" water bottles allowed).

Consider your surroundings & the environment. Please use the refuse bins provided.

Gateway Theatre of Shopping and Excellerate Brand Management, may photograph, film, videotape, record or otherwise reproduce the image &/or voice of any person who visits the Gateway Sweetopia Activation. Permission will be requested upfront. After permission has been obtained, we reserve the right to use it on any media platform without notification.

The organisers caution guests entering Sweetopia, who are prone to hypersensitivity due to lighting effects.

Sweetopia is accessible for persons with special needs.

The Organisers may, without prior notice, change the operating hours of Sweetopia, close the activation or any part of it temporarily, change or amend the rules or nature of the activities, restrict the number of persons having access to &/or suspend or cancel due to capacity, special events taking place at the venue, to ensure safety, security or order, or if we consider that the circumstances so require.

## DISCLAIMER

The Landlord, its affiliates, agent(s), directors, officers, employees, suppliers and contractors do not accept liability for any injuries, death, loss or costs of whatsoever nature sustained, caused or incurred directly or indirectly by any person in respect of the Sweetopia play area however arising, including such person's dependants, relatives, trust and/or estate. Entrance to Sweetopia is done so entirely and unconditionally at your own risk. Use of any play feature by children shall at all-times be under parental supervision. Centre management, security and Sweetopia ambassadors' instructions to be complied with at all times. No eating or drinking within the area. Photography by a parent or guardian of their own family is allowed - DO NOT take photos of children that are not yours!